



**Matrix College of Counselling and Psychotherapy
Action Plan**

October 2024

Identified New Actions 2024-25 from Reflections, Data and Analysis:				
Identified Action – refer to section in EMER above	Action plan to be followed (bulleted list if appropriate)	Measurable Outcome in terms of evidence and data	Person responsible and date for completion	Progress to completion
Develop Matrix mental health student support strategy	<ul style="list-style-type: none"> Review current student support offered The Principal is undertaking the Mental Health Strategy Training with IHE in association with the Charlie Waller Trust commencing Nov 24. Write mental health policy and publicise to students 	<ul style="list-style-type: none"> NSS score metrics Student feedback 	<ul style="list-style-type: none"> Operations Team (All) March 25 	In Progress
Measurement of student progression	<ul style="list-style-type: none"> Implement progression student survey Liaise with HESA to request removal of those leaving with a Cert and Dip from the progression data Understanding of HESA raw data 	<ul style="list-style-type: none"> Collection of data & data interpretation 	<ul style="list-style-type: none"> Operations Team (CDV +ND) March 25 	In Progress
Improvement of Student Satisfaction across Year 2 groups	<ul style="list-style-type: none"> Review placement support Matrix offers Publish the Supervisor Directory (which Yr 2 students have asked for). Ops team to liaise with Year 2 PLs more regularly 	<ul style="list-style-type: none"> NSS score metrics Student feedback 	<ul style="list-style-type: none"> Operations Team (All) July 25 	