



**Matrix College of Counselling and Psychotherapy  
Action Plan**

**October 2023**

<b>Area for Development</b>	<b>Action</b>	<b>Success Indicators</b>	<b>Person responsible and date for completion</b>	<b>Progress</b>
<b>Civic responsibility</b>	Investigate how we can become more involved in our local community	Communication with and some form of involvement with local community	Operations Team (All) August 24	
<b>Stretch of students who already hold an UG or PG qualification</b>	Change format and delivery of the essay writing day  Introduce 20-point marking scale  Review tutorial sheet questions  Review and add to reading lists.	Student feedback and number of essay passes/defers  Essay grades  Student feedback  All of the above	Operations Team (FP+IA) March 24	
<b>Develop Matrix mental health student support strategy</b>	Review current student support offered  Write mental health policy and publicise to students	NSS score metrics  Student feedback	Operations Team (All) March 24	
<b>Measurement of student progression</b>	Implement progression student survey  Liaise with HESA to request removal of those leaving with a Cert and Dip from the progression data  Understanding of HESA raw data	Collection of data & data interpretation	Operations Team (CDV +ND) March 24	